



P.O. Box 459089
Fort Lauderdale, FL 33345-9089

Medications Not Available Via Mail Order		
Adasuve	DTIC-Dome	Mesnex
Abraxane	Elitek	MICRhoGAM®
Absorica	Ellence	Mifeprex
Addyi	Eloxatin	Mustargen
Adriamycin	Elspar	Mutamycin
Adrucil	Entereg	Myalept
Aimovig	Erbitux	Mylotarg
Alimta	Ethyol	Myorisan
Alkeran	Etopophos	Nabi-HB
Amnesteem	Faslodex	Navelbine
Arranon	FazaClo	Nipent
Bexxar	Ferriprox	Oncaspar
Bexxar 131 I	Fludara	Oncovin
Bicnu	FUDR	Ontak
Blenoxane	Gemzar	Orfadin
Busulfex	Gilotrif	ParaGard
Campath	HepaGam B	Paraplatin
Camptosar	Hycamtin	Photofrin
Caprelsa	HyperHEP B S/D	Platinol
Carbaglu	HyperRHO S/D	Praluent
Cerubidine	Iclusig	Procysbi
Claravis	Idamycin	Prolastin
Clolar	Ifex	Qsymia
Clozapine	Ifex-Mesnex	Quadramet
Clozapine ODT	Imbruvica	Qutenza
Clozapine tablets	Iressa	Repatha
Clozaril	Juxtapid	RhoGAM®
Cometriq	KALYDECO-TABLET	Sirturo
Cosmegen	Kepivance	Sotret
Cytosar-U	Korlym	Sublocade
Cytosan	Leustatin	Tarabine
Depocyt	Levulan Kerastick	Taxol



Doxil	Matulane	Taxotere
Testopel		
Thiola		
Thioplex		
Tice BCG		
Toposar		
Totect		
Trisenox		
Uvadex		
Valchlor		
Valstar		
Vantas		
Velban		
Vepesid		
Versacloz		
Vincasar		
Vumon		
Wellcovorin		
Xyrem		
Zanosar		
Zavesca		
Zenatane		
Zevalin Kit IN-111		
Zinecard		
Zyprexa Relprevv		

Updated Feb. 2021

1-866-796-0530
(TTY 1-800-955-8770)

[SunshineHealth.com](https://www.sunshinehealth.com)



This information is available for free in other languages. Please contact our customer service number at 1-866-796-0530, TTY 1-800-955-8770 Monday through Friday, 8 a.m. to 8 p.m.

Esta información está disponible en otros idiomas de manera gratuita. Comuníquese con nuestro número de servicio al cliente al 1-866-796-0530, TTY 1-800-955-8770 de lunes a viernes, de 8 a.m. a 8 p.m.

Notice of Non-Discrimination

Sunshine Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Sunshine Health does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Sunshine Health:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Sunshine Health at 1-866-796-0530 (TTY 1-800-955-8770). If you believe that Sunshine Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Grievance/Appeals Unit Sunshine Health, P.O. Box 459087 Fort Lauderdale, FL 33345-9087, 1-866-796-0530 (TTY 1-800-955-8770), Fax, 1-866-534-5972. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sunshine Health is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TTY). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Spanish: Si usted, o alguien a quien está ayudando, tiene preguntas acerca de Sunshine Health, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-866-796-0530 (TTY 1-800-955-8770).

French Creole: Si oumenm, oubyen yon moun w ap ede, gen kesyon nou ta renmen poze sou Sunshine Health, ou gen tout dwa pou w jwenn èd ak enfòmasyon nan lang manman w san sa pa koute w anyen. Pou w pale avèk yon entèprèt, sonnen nimewo 1-866-796-0530 (TTY 1-800-955-8770).

Vietnamese: Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Sunshine Health, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-866-796-0530 (TTY 1-800-955-8770).

Portuguese: Se você, ou alguém a quem você está ajudando, tem perguntas sobre o Sunshine Health, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para 1-866-796-0530 (TTY 1-800-955-8770).

Chinese: 如果您，或是您正在協助的對象，有關於 Sunshine Health 方面的問題，您有權利免費以您的母語得到幫助和訊息。如果要與一位翻譯員講話，請撥電話 1-866-796-0530 (TTY 1-800-955-8770)。

French: Si vous-même ou une personne que vous aidez avez des questions à propos d'Sunshine Health, vous avez le droit de bénéficier gratuitement d'aide et d'informations dans votre langue. Pour parler à un interprète, appelez le 1-866-796-0530 (TTY 1-800-955-8770).

Tagalog: Kung ikaw, o ang iyong tinutulangan, ay may mga katanungan tungkol sa Sunshine Health, may karapatan ka na makakuha nang tulong at impormasyon sa iyong wika ng walang gastos. Upang makausap ang isang tagasalin, tumawag sa 1-866-796-0530 (TTY 1-800-955-8770).

Russian: В случае возникновения у вас или у лица, которому вы помогаете, каких-либо вопросов о программе страхования Sunshine Health вы имеете право получить бесплатную помощь и информацию на своем родном языке. Чтобы поговорить с переводчиком, позвоните по телефону 1-866-796-0530 (TTY 1-800-955-8770).

Arabic: للتحدث م مترجم إذا كان لديك أو لدى شخص تساعد أسئلة حول Health Sunshine ، لديك الحق في 1-866-796-0530 (TTY 1-800-955-8770) ب اتصل الحصول على المساعدة والمعلومات الضرورية بلغتك من دون أية تكلفة.

Italian: Se lei, o una persona che lei sta aiutando, avesse domande su Sunshine Health, ha diritto a usufruire gratuitamente di assistenza e informazioni nella sua lingua. Per parlare con un interprete, chiami l' 1-866-796-0530 (TTY 1-800-955-8770).

German: Falls Sie oder jemand, dem Sie helfen, Fragen zu Sunshine Health hat, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-866-796-0530 (TTY 1-800-955-8770) an.

Korean: 만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Sunshine Health 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 1-866- 796-0530 (TTY 1-800-955-8770) 로 전화하십시오.

Polish: Jeżeli ty lub osoba, której pomagasz, macie pytania na temat planów za pośrednictwem Sunshine Health, macie prawo poprosić o bezpłatną pomoc i informacje w języku ojczystym. Aby skorzystać z pomocy tłumacza, zadzwoń pod numer 1-866-796-0530 (TTY 1-800-955-8770).

Gujarati: જો તમને અથવા તમે જમને ની મદદ કરી રહ્યા છો તો તેમને, Sunshine Health વડે કોઈ પ્રશ્ન છો તો તમને, કોઈ ખર્ચ વગર તમારી ભાષામાં મદદ અને માવહતી પ્રાપ્ત કરવાની અધિકાર છે. દુભાવણ્યા સાથે વાત કરવા માટે 1-866-796-0530 (TTY 1-800-955-8770) ઉપર કોલ કરો.

Thai: หากท่าน หรือ ผู้ที่ ท่าน ให้ความช่วยเหลือ อยู่ใ้ ขณะนี้ไม่มีคำถามเกี่ยวกับ Sunshine Health ท่าน นมสึ ทึ ธที่ ี่ ะไ้รับความช่วยเหลือ และขอ้ มลู ในภาษาของท่าน น โดยไม่เ่ สยี้ ค่าง ไร้ว่า ่ ยใด ๆ ทั้ง สนี้ หากต้องการใช้บริการ ารล่าม กรณ ์ โทรศัพทต์ ดี ต่อ ทที่ หมายเลข 1-866-796-0530 (TTY 1-800-955-8770).